

# 2023 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - OHIO

## EMERGENCY CONTACT LIST

Company Name	Emergency Number
Air Products, LLC	1-216-781-2817
Antero Midstream Corporation	1-800-265-6503
Ascent Resources, LLC	1-740-260-7560
Blue Racer Midstream	1-800-300-3333
BP Pipelines (North America), Inc.	1-800-548-6482
Buckeye Partners, L.P.	1-800-331-4115
CenterPoint Energy	1-800-227-1376
Citgo Petroleum Corp.	1-800-471-9191
Columbia Gas of Ohio	1-800-344-4077
Consolidated Gas and Bright Energy	1-866-946-6600
Diversified Gas & Oil Corporation	1-877-711-1138
Dominion Energy Ohio	1-800-542-2630
Duke Energy	1-800-634-4300
Eastern Gas Transmission and Storage	1-888-264-8240
Enbridge (U.S.) Inc. / Texas Eastern Transmission (Gas)	1-800-231-7794
Enbridge (U.S.) Inc. / Texas Eastern Transmission (Oil)	1-800-858-5253
Energy Transfer	1-800-375-5702
EnLink Midstream	1-866-394-9839
Enterprise Products Operating LLC	1-888-883-6308
Equitrans Midstream	1-855-740-1092
Kinder Morgan's Utopia Pipeline System	1-800-265-6000
Lancaster Municipal Gas Dept.	1-740-687-6670
Linde	1-800-926-9620
Marathon Pipe Line LLC	1-833-675-1234
Mid-Valley Pipeline Company	1-800-753-5531
MPLX - MarkWest Energy Partners Utica	1-855-878-4859
National Gas & Oil Cooperative / NGO Transmission, Inc.	1-800-255-6815
NEXUS Gas Transmission, LLC (Operated by Enbridge)	1-855-329-1781
North Coast Gas Transmission	1-888-497-5665
Northeast Ohio Natural Gas Corporation	1-800-451-9465
Ohio Gas Company	1-800-331-7396
or	1-419-636-3642
Ohio Valley Gas Corporation	1-877-853-5501
Panhandle Eastern Pipe Line Company, LP	1-800-225-3913
Pembina Cochin LLC	1-800-360-4706
Rover Pipeline	1-800-225-3913
Shell Pipeline Company LP	1-800-922-3459
Southwestern Energy	1-877-879-0376
Suburban Natural Gas Company (in Lewis Center)	1-740-548-2450
Suburban Natural Gas Company (in Cygnet)	1-419-655-2345
Summit Midstream Partners, LP	1-888-643-7929
Sunoco Pipeline L.P.	1-800-786-7440
Tallgrass Energy / Rockies Express Pipeline	1-877-436-2253
TC Energy / ANR Pipeline	1-800-447-8066
TC Energy / Columbia Gas Transmission	1-800-835-7191
TC Energy / Crossroads Pipeline Company	1-800-835-7191
Tennessee Gas Pipeline Company	1-800-231-2800
Texas Gas Transmission, LLC	1-800-626-1948
Toledo Refining Company, LLC	1-419-698-6600
UGI Energy Services	1-855-511-4942
Waterville Gas & Oil Company	1-419-878-4972
Williams	1-855-945-5762
Williams Ohio Valley Midstream	1-855-945-5762
Zenith Energy Terminals Holding LLC	1-800-436-4301

To learn more about your local pipeline operators, please visit [oh.pipeline-awareness.com](http://oh.pipeline-awareness.com)

**Note:** The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area. Visit the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov) for transmission companies not listed above.

One-Call System	Phone Number
Ohio811	1-800-362-2764 or 811

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## EXCAVATOR RESPONSIBILITIES:

- Call Before You Dig - **It's the Law!**
- Wait the required time for the markings!  
(state specific time – check your local One Call Law)
- Tolerance Zones – May vary by state and/or company!
- Respect the marks!
- Dig with care!

## RISK CONSIDERATIONS

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/  
peculiar odors/dead insects around gas line/dead  
vegetation
- Rainbow sheen on the water/mud or water bubbling up/  
frozen area on ground/frozen area around gas meter
- Other utility emergencies

## PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

### The markers display:

- The product transported
- The name of the pipeline operator
- The operator's emergency number



## OHIO

### Ohio Utilities Protection Service

Website: [www.oups.org](http://www.oups.org)

**Advance Notice:** 48 hours, but not more than 10 working days

**Marks Valid:** As long as marks are visible and work begins within 10 days of original ticket

### Law Link:

<http://primis.phmsa.dot.gov/comm/DamagePreventionSummary.htm>

TICKETS			STATE LAWS & PROVISIONS							NOTIFICATION EXEMPTIONS				NOTIFICATIONS ACCEPTED								
FAX	Online	Mobile	Statewide Coverage	Civil Penalties	Emergency Clause	Mandatory Membership	Excavator Permits Issued	Mandatory Premarks	Positive Response	Hand Dig Clause	Damage Reporting	DOT	Homeowner	Railroad	Agriculture	Depth	Damage	Design	Emergency	Overhead	Large Projects	Tolerance Zone
N	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	N	Y	N	Y	Y	N	Y	Y	Y	N	Y	18"

## EXCAVATION BEST PRACTICES JOB SITE CHECKLIST

- White Lining (Pre-marking)
- One Call Facility Request
- One Call Access
- Locate Reference Number
- Separate Locate Request
- Pre-excavation Meeting
- Facility Relocations
- One Call Reference Number at Site
- Contact Names and Numbers
- Positive Response
- Facility Owner/Operator Failure to Respond
- Locate Verification
- Work Site Review with Company Personnel
- Documentation of Marks
- Facility Avoidance
- Marking Preservation
- Excavation Observer
- Excavation Tolerance Zone
- Excavation within the Tolerance Zone
- Vacuum Excavation
- Mismarked Facilities
- Exposed Facility Protection
- Locate Request Updates
- Facility Damage Notification
- Notification of Emergency Personnel
- Emergency Coordination with Adjacent Facilities
- Emergency Excavation
- Backfilling
- As-built Documentation
- Trenchless Excavation
- No Charge for Providing Underground Facility Locations
- Federal and State Regulations



**Know what's below.  
Call before you dig.**

